



MyMedicare

Withdraw Patient

This Process is for withdrawing a patients MyMedicare Registration from the 'Patient Details' screen.

1 Open the MyMedicare Program in PRODA

2 Do a blank Search then find your Patient

3 Select Details from the action column

4 Click Add for Date Withdrawn

5 Enter the Withdrawn date and click Confirm

6 Date withdrawn will now show on patient record

***If advanced notice of a withdrawal is provided, the withdrawal date can be set in the future.*

There are two ways to withdraw a patient from MyMedicare. This method uses Patient Details Screen, the alternative uses Completed Registration List.