



NEWS FLASH

From 1 January 2025 until 31 December 2026*, emergency ambulance services provided by St John WA will be more accessible for Aboriginal and/or Torres Strait Islander people.



Are you Aboriginal and/or Torres Strait Islander, aged 50 or older, in need of emergency ambulance services?

If yes, then read on!

Do you have a Pension Concession Card?



YES

For those who are 50 years or older and have a Pension Concession Card, the cost of the ambulance for emergency calls will be **fully covered**.

NO

For those who are 50 years or older and do not have a Pension Concession Card, there will be a **50% discount** on the cost of the ambulance for emergency calls.

But how do I access this concession?



IN THE AMBULANCE

Make sure you tell your ambulance officer that you are Aboriginal and/or Torres Strait Islander and give them your pension number if you have one.



AFTER THE SERVICE

You can call St John WA when you receive the bill on (08) 9334 1212 or email billing@stjohnwa.com.au to let them know and have your bill fixed.

IMPORTANT: This lower cost applies to emergency ambulance services in both country and metropolitan areas. In country areas (outside of metropolitan Perth), this lower cost also applies to non-emergency ambulance services provided by St John WA.

**After this time, the government will need to determine if these changes should continue.*



Should these ambulance service concessions continue?

Scan the QR code and tell us what you think.

