



**Aboriginal  
Health Council  
of Western Australia**

# **Strategic Plan**

## KPI Report Card

2021 – 2022





# Who are we?

The Aboriginal Health Council of Western Australia (AHCWA) is the peak body for Aboriginal Community Controlled Health Services (ACCHS\*) in Western Australia. We exist to support and act on behalf of our 23 Member Services across the state, actively responding to their individual and collective needs.

Governed by an Aboriginal Board of Directors representing seven regions in Western Australia, AHCWA aims to promote and strengthen the ACCHS' Model of Care, a model that is built around the delivery of comprehensive, holistic, and culturally secure primary health care services.

We come together as one to: respect, welcome and understand social and cultural needs; network and provide mutual support; advocate and influence policy; monitor the performance of the ACCHS sector; build the capacity of the Aboriginal health workforce; and, improve and strengthen the social and emotional wellbeing of Aboriginal people and their communities.

Representing the interests and needs of our Member Services, we lead and influence the development of Aboriginal health policies at a national and a state level. We advocate for the rights and entitlements of all Aboriginal people and their communities to optimal health and wellbeing.

Incorporated under the *Commonwealth Corporations Act* in May 2005, AHCWA continues to evolve and build capacity as the leading authority for comprehensive Aboriginal primary health care in Western Australia.

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## Vision

Aboriginal people in Western Australia enjoy the same level of health and wellbeing as all Western Australians.

## Mission

As the leading authority for Aboriginal health in Western Australia, we strive to strengthen and promote the ACCHS' Model of Care, empowering Aboriginal people to achieve health equality in their communities.

AHCWA is underpinned by a commitment to Aboriginal leadership, self-determination and cultural diversity, pillars which shape the way the organisation conducts its business.

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## Organisational Values



### Culture

Acknowledging and understanding the importance and diversity of Aboriginal culture in all that we do.



### Integrity

Working with personal and collective integrity whilst striving to achieve service excellence for our Members and community.



### Passion

Exhibiting passion, positivity and commitment in all that we do to inspire and empower all people, Member Services and communities to reach their potential.



### Collaboration

Fostering and contributing to shared objectives through inclusiveness and engagement with our Member Services.



### Accountability

Being accountable to all our Members, stakeholders and the community.



### Resilience

Embracing challenges and harnessing opportunities to empower our communities for self-determination.

\*For the purpose of this document, ACCHS is inclusive of Aboriginal Community Controlled Health Organisations (ACCHOs)





# Goal 1. Enhance and Promote

Enhance and promote the ACCHS Model of Care as best practice primary health care for Aboriginal people and communities.

Work with our Member Services to enhance the application of the ACCHS Model of Care to achieve better health outcomes for Aboriginal people.

Model highlighted in MHC submission for SEWB Pilot.  
The Model of Care underpins the ACCHS SEWB Model of Service Delivery.  
Model of Care featured in all submissions.

Promote the ACCHS Model of Care as best practice for Aboriginal people throughout WA.

11 mainstream SHBBV Services worked with the AHCWA SHBBV Team.  
19 resources reviewed and feedback provided.

# Goal 3. Lead and Influence

Lead and influence the state and national Aboriginal health policy and research agenda as determined by our Member Services.

Policy Team  
Lead the ACCHS Sector in the development of health policy priorities for improving the health and wellbeing outcomes of Aboriginal people.

42 separate matters addressed.  
9 meetings with the SH Implementation Support Unit.  
3 AHCWA Sexual Health Forums facilitated.  
3 ACCHS Ear Health Forum meetings held.

Proactively influence state and national Aboriginal health policy agendas.

WAAHEC: Initiate, support, participate in and contribute to research that is culturally appropriate, ethical and relevant.

95 New applications  
212 Amendments  
87 Progress Reports  
21 Final Reports  
49 Publications

Build and maintain strategic relationships with key stakeholders and partners.

BHP; King & Wood Mallesons; Johnson & Johnson; Northern Star Mining; Paul Ramsay Foundation; and PricewaterhouseCoopers.  
MoUs with University of WA; Health Consumers Council; Youth Affairs Council of WA; Cancer Council WA; and WAAAC.

70 instances of formal policy advice or information provided.  
115 instances of formal policy advice or information provided.

# Goal 2. Support and Strengthen

Support and strengthen our Member Services to achieve excellence in service delivery.

Support Member Services to embed continuous quality improvement and evidence-based practice throughout organisational activities.

18 Member Services shared experiences at COVID Preparedness meetings  
10 CLG Meetings.  
4 resources developed.  
45 episodes of support provided.  
5 new Ear Health resources developed.  
5 resources accessed (Simon Says).  
20 Ear Health sessions provided.

COVID 19 vaccination toolkit.  
COVID 19 booster toolkit.

Assist Member Services to effectively utilise innovative best practice solutions to improve access to, and delivery of health care services.

40 Influenza social media toolkit.  
40 COVID resources produced.  
150 COVID social media messages/posts.  
34 Sexual Health formal communications.  
6 episodes of support regarding Telehealth platforms, cyber security and privacy.  
27 First Aid students completed the training.  
12 Cancer Training students attended.  
6 promotional activities undertaken.  
16 Family Wellbeing students completed the training.

3 participant videos  
2 animations  
1 brochure  
5 radio stations airing NDIS announcements.  
8 audio recordings in four languages.  
13 Member Services attended.

# Goal 4. Grow and Advance

Grow and advance the capacity and capability of AHCWA and our Member Services for long term sustainability.

Strengthen our Sector to undertake business and workforce planning and development to improve resilience and sustainability.

Identify income streams and develop business opportunities for AHCWA and its Member Services.

Implement robust processes and systems that ensure AHCWA's continued operational effectiveness and accountability to Member Services.

4 NDIS capacity building meetings held with Member Services.  
2 individualised NDIS Project Reports provided which included training relating to their accreditation.  
8 workplace planning tools disseminated including Skills Assessments, JDFs, KPI Agreements, Work plans, Organisational Charts, Skills Matrixes, etc.

\$5.69m WA Health COVID Ambulatory + (assisted DYHS in \$695k grant).  
\$1.5m WAPHA COVID response.  
\$500k Lotterywest COVID response.  
\$300k Lotterywest Capacity Building.  
\$250k Paul Ramsay Foundation COVID support.

Improved the use of the Logiqc Contracts Register to increase robustness of contracts management through training, compliance, task setting, centralisation of records and reporting to EMT on due dates.  
Smartsheet integration expanded for more efficient data collation and reporting.

12 fee for service training sessions provided.

3 AHCWA Sexual Health Forums held: November 2021; March 2022; June 2022.  
2 Corporate Services Forums held November 2021 and March 2022.

Support primary care clinics to implement best practice

9 forums where ear health success stories were presented.

140 participants at 13 online 'Bites' sessions  
2 workshops held.  
20 participants attended.

Sexual Health 46 participants in face-to-face training. 100% knowledge increase reported.

Actively support the continuous professional development of the workforce via culturally appropriate training.

Support and empower our Member Services to strengthen their governance frameworks and practices.

49 instances of support and advice on themes of: industrial agreements; employment; workers comp; budgets and KPIs; legal advice; policies, procedures and templates.

71 episodes of support including IR, WHS, Awards, Contracts, FWA, Privacy, payroll etc.

130 participants at Young Leaders Program workshops.

6 Peer Educators engaged.

views of post training recordings.

Birds and BBV Bites

Two Day Governance Skillset

Cert IV Aboriginal and Torres Strait Islander Governance  
9 participants attended.

Working Group meetings.

16 students completed the training.

Family Wellbeing

Cancer Training

First Aid

Sexual Health

Service Delivery

COVID resources produced.

Influenza social media toolkit.

COVID 19 vaccination toolkit.  
COVID 19 booster toolkit.

mainstream SHBBV Services worked with the AHCWA SHBBV Team.

Promote the ACCHS Model of Care as best practice for Aboriginal people throughout WA.

Enhance and promote the ACCHS Model of Care as best practice primary health care for Aboriginal people and communities.

# Strategic Goals

1.  
**Enhance and  
Promote**

2.  
**Support and  
Strengthen**

3.  
**Lead and  
Influence**



4.  
**Grow and  
Advance**



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