

# Member Service Support

## Clinical Excellence Support

- Continuous Quality Improvement Assistance Continuous Quality
- Improvement Forum and information sharing
- nKPI's and Clinical Audit
- Clinical policies and procedures
- Health Practice Management
- Primary Health Care Provision
- Clinical Leadership Group
- Accreditation
- Innovation

## Public Health

- Assist with Public Health Policy
- Promote Best Practice in Public Health Management
- Environmental Health
- Infectious Diseases
- Social Determinants
- Advocacy on a National, State and Local level.
- Research

## Health Information Management

- Medicare Advocacy and Information
- PBS assistance
- MyHR assistance and reporting
- Communicare Support
- Development of Health Promotion Resources

## Innovative Digital Health

- Data Strategy
- MyHR assistance and reporting
- Digital Clinical Equipment Advice
- Telehealth assistance
- Internet connectivity and stability advocacy

## Collaboration and Partnerships

- Collaboration - linking you with people who can help
- Working together to solve issues
- Partnerships will essential organisations to improve outcomes.

## General Support

- Ask us a Question - if you have a query please ask



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Public Health and Continuous  
**Quality Improvement**

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