



AHCWA
Aboriginal Health Council
of Western Australia

Strategic **Plan**

KPI Report Card

1 July 2019 - 30 June 2020



Goal 1 Articulate, enhance and promote the ACCHS Model of Care as best practice for Aboriginal people and communities.

Definition: Endorsement by Member Services of proposed definition developed in 2019

Collaboration: 10% of Member Services give approval for AHCWA to have limited access to KPI data

Promote & advocate:

- Forum: WA Climate Health Inquiry Hearing, WA Mental Health Conference.
- Submissions: Social and Emotional Wellbeing Service Model Report; WA Climate Health Inquiry Submission

CQI Activities: NAHS and Bega Clinical Audits 2019; DYHSAC RHD register; BRAMS Clinical Practice Audit 2020

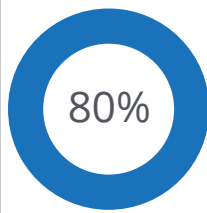
Leadership in funding: Pre-budget Submission; WA Climate Health Inquiry Submission.

COVID 19: VACCHO were invited to attend the 2020 CEO network meeting to facilitate an in-service session, however was cancelled due to the border closures.

FUTURE DIRECTIONS: Discussion to be held with Member Services regarding changing pictorial representation of the Model of Care to enhance how it encompasses the determinants of health.

Goal 2 Lead and influence the development of Aboriginal health policy, in collaboration with Member ACCHS.

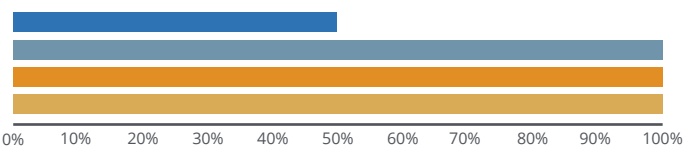
Facilitate:



Opportunity to Facilitate the Discussion: Health Policy Submissions

Inclusive of Pre-budget submission, WA Climate Health Inquiry, Suicide Prevention Action Plan, WA Cancer Plan, Climate Change in WA Issues Paper, Voluntary Assisted Dying Legislation, AIHW Data Asset, Managing Housing Health Risks in WA, WA Women's Health and Wellbeing Policy.

Champion and represent:



- Regional Planning Forums: State-wide, Kimberley, Pilbara, Yamatji, Goldfields, Wheatbealt, Southwest, Greater Southern
- WA Aboriginal Health Partnership: 29 Aug 2019; 5 Dec 2019; 13 Mar 2020; 8 May 2020
- CEO Network Meetings: 10 meetings held between 2019-2020
- Feedback through Youth Committee: MHC Suicide Prevention Action Plan; Climate Health WA; Closing the Gap workshops; WA State Budget submission 2019

Strategic Relationships:

Commonwealth



National Involvement and Influence

Facilitation of, and policy support for:

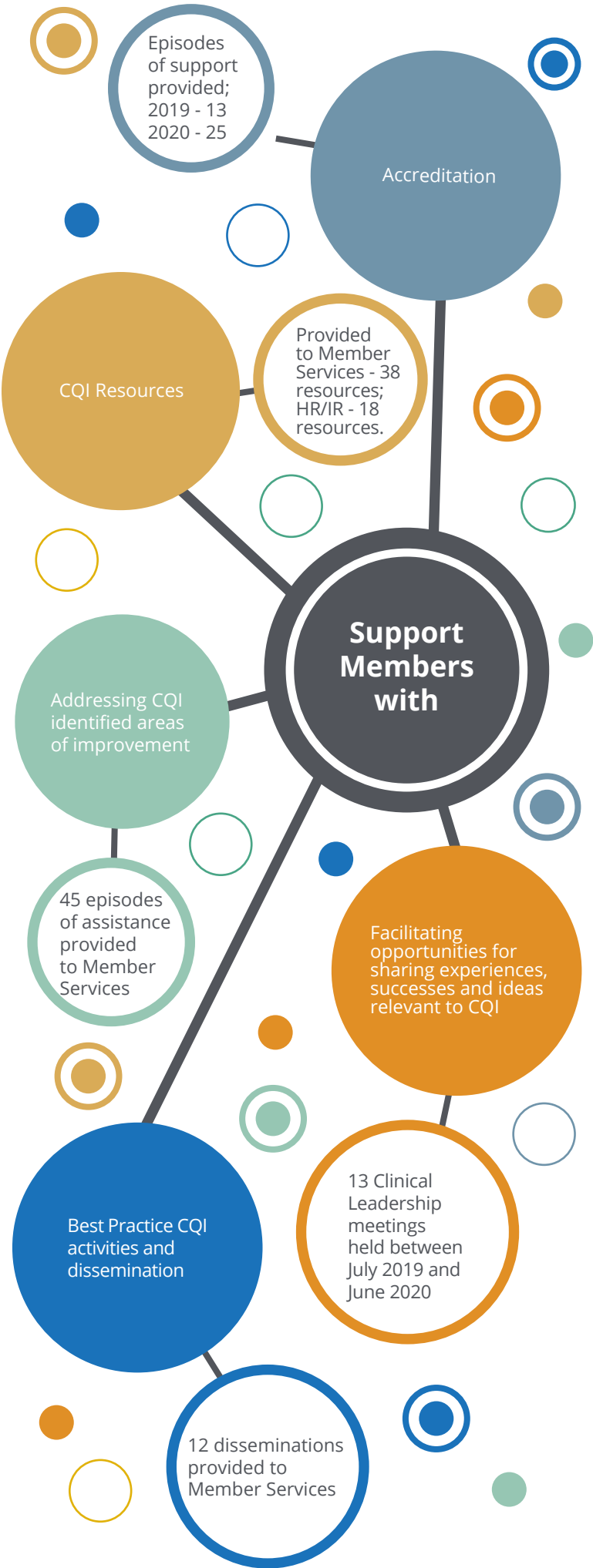


State

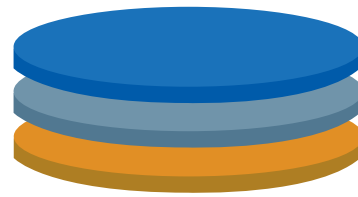


COVID 19: Members Planning Day; Youth Conference; State Sector Conference cancelled. **Communication Strategy:** delayed

Goal 3 Support and strengthen our Sector, through Continuous Quality Improvement.



Goal 4 Empower and support our Members and their communities to actively participate in a sustainable model for improved Aboriginal health.



Build capacity of Member Services:

- ACCHS – Strategic Direction and succession planning.
- AHCWA Board - 2019 Youth Advisor appointed; 2020 - incorporated Youth Director into the revision of the Constitution.
- Governance Training – pilot course undertaken in 2019 with resources developed and on scope; this model and learnings have been used to adapt a two day skill set.

Address gaps in access to ACCHS:

Facilitation with Funders to support Members - PAMS Jigalong Housing and Clinic raised with funders; Fresenius services raised with State Minister.



Addressing lack of access to the ACCHS Model of Care

Progress transfer of state services to the ACCHS Sector - Negotiations between WACHS Kimberley and KAMS progressing.

Facilitate discussions on service gaps - Key Stakeholder regarding meeting held 22 October 2019 to address potential solutions with funders.

COMPLETED: Identify income streams and develop commercial opportunities for AHCWA and its Members'.

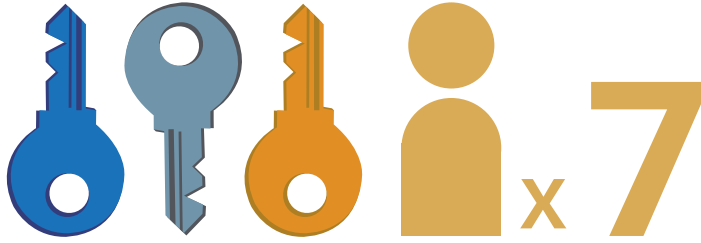
- Explore business opportunities for AHCWA - 2019: Contract with Wilson Carpark commenced, 2020 investigated investment opportunities with AMSED and DOMRM software.
- Mappa: Communications Strategy completed and rolled out in 2019; ongoing negotiations with funders.
- Governance Training - pilot course undertaken in 2019 with resources developed and on scope with 12 student completions.

COVID 19: Investigate development of the unused portion of the AHCWA building for rental purposes - Discussions pending finance.

FUTURE DIRECTION: The long-term business goal for Mappa is to become self-sustaining/income generating - Communication Strategy completed and rolled out in 2019; ongoing negotiations with funders. Governance Training - Certificate IV training package will be updated in late 2020 (following from the 2019 session) for delivery in 2021.

Goal 5 Enhance workforce capacity to improve the health, and social and emotional wellbeing of Aboriginal people in WA

Identify the workforce needs of the ACCHS Sector:



Engage with key stakeholders

- Engagement with WA Health Aboriginal Directorate Aboriginal Workforce Partnership Working Group, 26 September 2019

Placement opportunities for Aboriginal youth

- 7 x Employment opportunities, 1 x Internship, and 4 x Work placements

COMPLETED:

- Aboriginal Employment Strategy - launched 2018
- State-wide Aboriginal Health Youth Strategy - Rollout underway and Evaluator engaged
- Deliver culturally appropriate training to the ACCHS Sector
- Accredited training: Ear Health; Immunisation; First Aid; Cert II Family Wellbeing
- Non-accredited training: Birds and BBVs; Young Leaders; Youth Mental Health First Aid
- Contribution: government policies and legislation that impacts on the ACCHS workforce - AHCWA Pre-budget submission, Indigenous Health Workforce Traineeship Program Consultation, National Rural Health Commissioner's (NRHC) consultation on Rural Allied Health Quality, Access and Distribution.

COVID 19: March to June 2020. State wide Aboriginal Health Youth: some deliverables were limited by the onset of Covid 19. Accredited and non-accredited training on hold during this period.

FUTURE DIRECTIONS: Establish the current ACCHS Sector workforce parameters. Workforce profile of the ACCHS Sector - Ongoing data collection/collation. Engage with ACCHS CEOs to develop parameters - Regular engagement with CEO Network and working group via Department of Health. Engage with ACCHS to assess training needs: Undertaken on a program level basis, however needs to be undertaken at a state level for overall picture.

Goal 6 For AHCWA itself, build and maintain a sustainable and effective organisational model that is aligned to the needs of our Members.

Implement robust processes and systems that ensure operational effectiveness and accountability to Members.

- NACCHO Member Satisfaction Survey - 2019 survey completed.
- AHCWA Member Services Booklet completed March 2020.
- Regular updates are provided to Members and wider community via 15 updated inclusive of Member Meetings 2019; CEO Network Meetings; Board Communiques; AHCWA Newsletters and E-Bulletins.
- Members actively contribute to the Strategic Objectives via the 2019 AGM held 7 February 2020, including a Constitutional workshop.

Acknowledge and adopt relevant feedback that contributes to organisational planning and development.



Embed the organisational values at all levels of the organisation.

Organisational values - incorporated into all training, staff meetings and team building activities - 11 x Employment Development Sessions, 37 Staff Catch-ups, 10 Staff Meetings and 1 Team Building Day

Apply CQI principles to our business structures, governance and other processes and systems.

Maintain internal audit schedule - 52 performance audits completed 2019: 34 completed 2020 to date. Implement CQI recommendations from business process review - Preventative improvements implemented 2019: 100% (74); 2020: 98% (48 and 1 still pending)

Develop strategies that create business development and growth.

New initiatives to increase funding - 2019 NDIS support contract; 3 mappa funding contracts; 2020: Minderoo and BHP philanthropic funding; Disability Advocacy; QALT

COVID 19: Facilitate consultation forums with Members to discuss AHCWA's Strategic Objectives via Members' Planning Day, Annual General Meeting, etc.

COMPLETED: AHCWA Members - annual Member Satisfaction Survey - 75% completion rate 2019 AHCWA Member Services Booklet - Completed March 2020

FUTURE DIRECTIONS: Incorporate organisational values into the Employee Performance Review Process - Revised framework being drafted and due for implementation late 2020



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