

Interpretive Guide to QIC Standards for Aboriginal Community Controlled Health Services

Office For Aboriginal and
Torres Strait Islander Health



The Interpretive Guide to QIC standards

- Hard copy produced for workshops & ACCHSs' use in self assessment and accreditation
- A resource, not a replacement for standards
- Use in conjunction with other tools and resources – Quality Journal, Licensed Provider workshops etc
- To be incorporated into QIC website late 2010
- All resources, tools and templates then available on one site



The artwork

'A Journey' by **John Weeronga Bartoo**

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Viscopy, 2010

This painting depicts the travels of a man and a woman from a camp near the sea across the plains and over the mountains to a place where reptiles live.

Painted 2007

Medium Acrylic on Canvas



This session:

- Overview of Interpretive Guide to QIC standards, why and how it was developed
- How to use the Guide in your ACCHS
- Snapshot of different sections in the Guide
- Group exercise/discussion



Why the Guide was developed

2007-8 OATSIH initiative: Establishing Quality Health Standards (EQHS), including:

- 2008: QIC conducted 'Indigenous Health Accreditation Framework Project' for OATSIH, looking at GP and organisational accreditation processes for ACCHSs – how could they be harmonised?
- QIC report recommended interpretation of standards from ACCHS perspective, to reflect distinctive nature of their services – service type, location, culture
- QIC asked by OATSIH to develop 'Interpretive Guide' to QIC Standards



How the Guide was developed

- Feb '09: Consultations with NACCHO, Affiliates, ACCHSs, Licensed Providers (QMS, QICSA, IHCA)
- Ongoing: Drafts developed, feedback obtained, revisions made
- Dec '09: NACCHO workshop for final feedback from Affiliates
- Feb '10: NACCHO Board approval



Purpose of Guide

- Plain English language
- Explanations of key terms
- Use of examples relevant to ACCHSs – small, large, metropolitan, rural, remote
- Culturally appropriate, including recognition of importance of community control, role of AHWs
- Reference to other standards – RACGP, OATSIH risk assessment
- Access to further information



Introduction

- How to use the Guide
- Standards and accreditation
- A systems view
- Updateable – comments, enhancements, feedback invited



For each Standard:

- ‘In a nutshell’ and organisational functions
- Explanations of each standard and **some** examples of evidence
- ‘What these words mean’
- ‘Verygood’ examples of good practice
- Other standards – OATSIH risk assessment, RACGP
- Further information



Group exercise 1:

In groups:

- Prepare a draft (dot point) report for one QIC standard, using these sections:
 - ‘In a nutshell’
 - Explanations and examples of evidence
 - ‘What these words mean’
 - ‘Verygood’ ACCHS good practice examples
- Report back to group – evidence and gaps, use of Guide



Group exercise 2:

In groups:

- Brainstorm response to a QIC standard that has strong relevance to RACGP criteria
- Try to address both the QIC standard and the RACGP criteria
- Report back to group



Next steps and session close

- Thank you for your contribution to this session
- Use the Guide exactly as you want to: use (or don't use) parts or all of it, copy pages for others to work on or for presentations, add your own ideas to it, strike out bits that don't work for you, etc...
- Good luck – it's all about helping services to get better!

